Arkansas Health Payment Improvement Initiative

Stakeholder Survey Summary
8/8/2011

Detailed responses can be found on the DMS website: ardhs.sharepointsite.net
County of Residence:

- Statewide and open to the public
  - Respondents were located in 49 different Arkansas counties
  - Two out of state responses
Please indicate which response best represents you.

- Medical provider: 39
- Health System Administrator: 25
- Consumer/Patient: 2
- Voluntary Organization: 2
- Research Organization: 0
- Other: 31
- N/A: 3
Promising Areas: May 26th

- Diabetes
- Hypertension
- Chronic Obstructive Pulmonary Disease
- Congestive Heart Failure
- Pregnancy/Delivery - C-section, timing of delivery
- Neonatal Intensive Care Unit care
- Outpatient Infections
- Activities of Daily Living - supportive care/appropriate location
- Preventive Care
- Mental Health/Behavioral Health
- Developmental/Intellectual Disabilities
- Ischemic Heart Disease
Please provide any comments on any of the potential priority items discussed at the May 26th meeting.

- Chronic conditions: Diabetes 21, Hypertension 16, Chronic Obstructive Pulmonary Disease 10, Congestive Heart Failure 10, Heart Disease 3
- Prevention: 20
- Mental and/or behavioral health: 12
- Access to appropriate care: 5
- Pregnancy / NICU: 6
Other than the areas above, describe any additional disease states or health conditions where you see inefficiencies. Please provide as much detail as possible.

- Obesity: 15
- Dental: 8
- Patient compliance / education / engagement: 6
- Teen pregnancy: 4
- End of life care planning: 4
- Cancer: 4
In as much detail as possible, please describe your suggestion for improvement of the specific diseases or conditions and their related positive outcomes.

- N/A: 12
- Care coordination: 10
- Use local health units and local community resources: 10
- Increase funding for lifestyle programs (tobacco, obesity): 5
- Use physician extenders for primary care: 5
Are there barriers in the current system that would need to be overcome in order for your suggested improvements to occur?

- Money/funding/finances: 11
- Billing for prevention/counseling/education: 6
- Patient education: 5 / Legislature education: 1
- Barriers to access for legal immigrant children (5 year wait): 5
- Home health care vs. nursing home care (appropriate placement): 5
- Medicaid enrollment/reenrollment for children: 4
Why do you see this as a promising area for initial exploration?

- Item is a major cost driver: 18
- Necessary provider groups are already prepared: 14
- Item impacts a broad group of beneficiaries: 12
- Community based initiatives are already focused on many of these items: 2
Please provide any other comments, solutions or suggestions you would like captured.

- Provider & Payment
  - hold providers to the same standards
  - pay by team, reward quality and cost savings
  - state and provider cooperation on rate setting
  - offer incentives to get more providers to come to rural counties

- Patient engagement & education

- Must consider population, social determinates of health, education, cultural diversity and transportation as you build bundles
Bending the Cost Curve - 2010

- Streamline Mental Health Service (RSPMI)
- Prior-authorization / Utilization Review
- Developmental Disability retrospective review
- Reimbursement for telemedicine
- Seek additional funding sources for state match
- Community-based care management
- Access to preventive care / promote wellness
- Access to hospice services
Streamline transportation policies
Utilize physician extenders - APNs, Pas
Chronic disease management
Explore medical home clinics
Electronic health records
Improve immunization rates
Prescription drug use, misuse, generic
Outpatient infections
Reform the payment system
Online materials:

- https://ardhs.sharepointsite.net