The Challenge of Clinical Variation
THINGS ARE CLOSER THAN THEY APPEAR
Terminology 101

- Efficacy
- Effectiveness
- Efficiency
Current Activities

• Pharmacy Management Programs
• Hospital Pay for Performance
  ▫ Coordination of Care
• Smoking Cessation
• Mental Health
  ▫ Systems of Care, PsychTLC
• Telemedicine
• HIT
  ▫ ePrescribing, ARRA Incentives, HIE
Episode of Care

Time

Clinical Episode Begins

Population at Risk

Evaluation & Initial Management

Follow-up Care

PHASE 1

PHASE 2

PHASE 3

Population Health

Patient & Family Engagement: Patient Preferences

Care Coordination

Overuse: Medical and diagnostic procedures

Palliative Care

End of Episode ~ Risk-Adjusted Health Outcomes and Total Cost of Care

Safety
Maternal/Fetal Care

- Normal Pregnancy
  - Elective Deliveries Prior to 39 Weeks
  - C Section Variation
- High Risk Obstetrics
  - Prevention of Premature Delivery
- Regionalization of Neonatal Care
- Post NICU Coordination
  - ACH Clinic Experience
C Sections FY 2010

- STATEWIDE Rate: 34%
- AR City A
  - Hospital A: 33%  Hospital B: 34%
- AR City B
  - Hospital A: 24%  Hospital B: 41%
- AR City C:
  - Hospital A: 33%  Hospital B: 43%
- AR City D:
  - Hospital A: 35%  Hospital B: 42%
Episodes of Common Infections

- Dx and Rx Variation
  - Upper Respiratory Tract Infections
  - Influenza
  - Ear Problems
  - Urinary Tract Infections
  - Sinusitis
High Priority Areas

• Supportive Care
  ▫ Matching Services/Facility to ADL
    • Coordinated, Community Support

• Mental Health, Developmental Disabilities
  ▫ Matching Services to Need
  ▫ Integrated Services
Preventive Care

- Women’s Health Services
  - Mammography, Cervical Cancer Screening
- Immunizations
- Developmental Screening

- Tie Bundled Payment to Delivery Expectations?
Episode of Care

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