

1.) Will TCM and the CSM services combine under the Care Coordinator job description?

Response: We assume by job description you are referring to the specific roles and responsibilities outlined in the Medicaid Provider Manual for TCM and the AAPD Provider Manual. DAAS and DMS along with Stakeholder input are working through how Care Coordination might work. Combining TCM and CSM would require an amendment to the Arkansas State Plan and CMS approval.

2.) How will this affect clients that have Independent Choices or Consumer Directed Clients with AAPD?

Response: Clients electing to consumer direct will receive Self-Directed Service Budget supports and services through a contracted vendor, who will provide the services typically provided by CSM in addition to services used to determine if the client is sufficiently able to self-direct.

3.) Will the Rules and Regulations for the way Personal Care services are provided change in as much will ADH regulations still be followed or how will that work?

Response: ADH Rules and Regulations that govern Personal Care services will not be changed and will still be required to follow.

4.) In what manner will the list of providers be presented to the clients for them to choose from? This concerns us as it has usually been presented in alphabetical order, and we are close to the bottom of the list.

Response: At this time, we do not have the IT platform developed for listing providers on Freedom of Choice. Alphabetical listing of agencies is typically the acceptable way to list agencies.

5.) Will the job description for caregivers change to include all of the job descriptions of Homemaker, Adult Companion, Personal Care, etc. to combine into a job description for Attendant Care?

Response: We assume by job description you are referring to the specific roles and responsibilities outlined in the Medicaid Provider Manuals for ElderChoices and AAPD. In that case, the new provider manual (whether it is for Community First Choice or the new combined waiver of ElderChoices and AAPD), will collapse all attendant care services into one service definition with the parameters and description under Attendant Care.

6.) What agencies in our area currently are licensed for TCM and CSM?

Response: The DAAS website has the listing of all providers by program by county on this web page - http://www.daas.ar.gov/provider_information.html
Please look at the bottom of this page under Freedom of Choice Provider Lists. The CSM agencies would be listed in the AAPD list and the TCM agencies would be listed in the EC list.

7.) When will the grant for MFP expire?

Response: MFP closes for enrollment on September 20, 2016; however, we have until September 20, 2020 to spend the money that has been allocated. Additionally, CMS sent a formal request to congress in the spring of 2014 to have MFP officially extended.

8.) Will a state agency such as the ADH be able to be a lead provider?

Response: Yes